



"I'd never felt this feeling before, when people help you for no reason at all."

Nazar, his wife, and young daughter arrived in Boston after fleeing the war in Ukraine. Catholic Charities' Welcome Circles program helped them find furniture and household items for their new apartment, medical resources, and a local preschool referral. Nazar's daughter is learning English while he and his wife work multiple jobs and do what they can to still support others impacted by the war. "I need to feed my family, and I won't forget about Ukraine."

**87% of your donation goes directly to people in need**

87% Client Services

44% Family & Youth Services

10% Refugee & Immigrant Services



22% Basic Needs

11% Adult Education & Workforce Development

13% Support Services

**FY'23 Operating Expenses\***  
**\$48.6 Million**

\*unaudited



"One Day, I Want My Daughter to Think, 'I Hope to Be Like My Mom.'"

Promise was 21 and had just begun classes to earn her high school equivalency degree from Catholic Charities HiSet program in Lynn when she unexpectedly discovered she was going to be a mother. With the support of her teachers and the case management team, she managed to successfully complete her degree while caring for her newborn and is now training for a career in esthetics and massage. "One day, when my daughter is six or seven years old, I want her to think to herself, 'I hope to be like my mom'," she said.

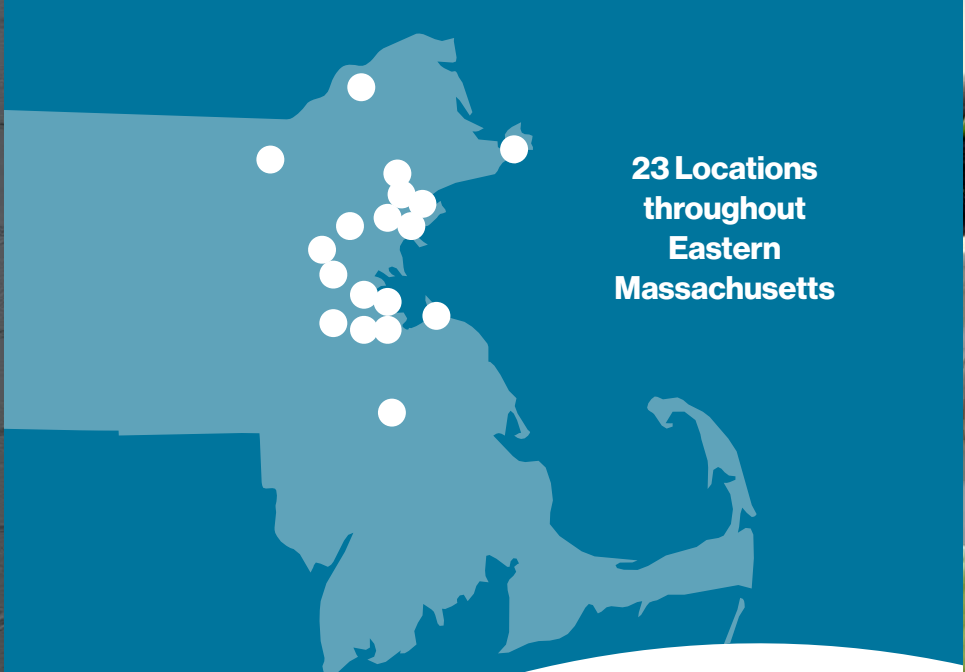
### About Us



As one of the largest social service non-profit organizations in Massachusetts, Catholic Charities Boston serves our most vulnerable neighbors each year, regardless of religion, race, gender, age, disability, or ethnicity. Our mission is to welcome and serve, with compassion and respect, all those in need by providing life's necessities, education, and advocacy to move families toward self-sufficiency.

Stay connected to the latest news and opportunities by signing up for email updates at [ccab.org/updates](https://ccab.org/updates)

[ccab.org](https://ccab.org) 275 West Broadway, Boston, MA 02127



23 Locations throughout Eastern Massachusetts



# Impact Report

July 2022 – June 2023

# Your Support Changes Lives

Thanks to donors like you, our four core service areas—Basic Needs, Family & Youth Services, Adult Education & Workforce Development, and Refugee & Immigrant Services—are responding to the growing needs of the communities we serve during these challenging times.

Your generosity provides crucial support to people dealing with some of life's most difficult social justice issues, from families fleeing the war in Ukraine to parents relying on our food security network—including our new market pantry in Lynn—to feed their children.

Thank you for your compassion as we walk alongside our neighbors in need on the path toward a more stable, hopeful future.

Read more about your impact at [ccab.org/impact](https://ccab.org/impact)

From responding to major crises seen in the news to addressing injustices and inequities in our communities, here's how you made an impact this year:



# Ways To Help

Your support makes it possible for us to continue to provide essential services to people during their times of greatest need.

## BASIC NEEDS

- **Opened a regional market pantry in Lynn** serving approximately 250 families a day that provides nutritious food and community resources, a major step forward in our commitment to establish a food security network across the Archdiocese that along with our other 5 pantries provided nearly 2.6 million meals to over 11,000 homes this year.
- **Partnered with the Commonwealth** to help address the housing crisis by opening Catholic Charities Inn, an emergency family shelter in Boston that provides a safe place to sleep, basic necessities, and case management support for those seeking permanent housing.
- **Ensured that 400 adults, children, and adolescents had access to quality mental health services** through our Family Guidance and Counseling Center, regardless of age, background, or socioeconomic status.

## REFUGEE & IMMIGRANT SERVICES

- **Served nearly 80 newly arrived clients from Ukraine, Haiti, and Cuba** through Welcome Circles, a new volunteer initiative that supports people in finding housing, education, employment, and community resources.
- **Supported 2,632 people** in our Family Group Legal Orientation and Immigration Court Helpdesk programs.

## ADULT EDUCATION & WORKFORCE DEVELOPMENT

- **Expanded facilities of the award-winning El Centro Adult Education Center**, creating a spacious, modern new space in Jamaica Plain that supports approximately 355 students annually to learn English and developing the job skills needed to attain employment.
- **Helped address the critical shortage of health care workers across the U.S.** by providing scholarships to Nursing Assistant/Home Health Aide program students and developed an innovative Healthcare Bridge ESOL program.

## FAMILY & YOUTH SERVICES

- **Awarded a total of 4 Universal PreK classrooms** in partnership with Boston Public Schools for Yawkey Child Care in Dorchester and Labouré Child Care in South Boston, enabling the Agency to offer free preschool to Boston residents with children ages 3 & 4 in 2024.
- **Expanded our Healthy Families program into Boston**, collectively providing home-based parenting support and guidance to over 200 first-time parents under the age of 23 throughout Boston, the North Shore, and Merrimack Valley.
- **Introduced a new Sunset Point Camp Day option** for families from Hull and the surrounding communities, allowing more local children to cultivate new friendships and develop lifelong memories.



## Donate

Make a gift using the QR code below or [visitccab.org/donate](https://visitccab.org/donate). Interested in doubling your donation? Check with your employer if they offer a matching gift program.



## Planned Giving

You can leave a legacy of helping your neighbors in need by including Catholic Charities in your estate plans. Catholic Charities offers a number of ways to structure your gift, please contact us for more information.



## Volunteer

Visit [ccab.org/volunteer](https://ccab.org/volunteer) for opportunities.



For more info on how to make a gift, please contact Jerry Smith, Director of Annual Giving Programs 617.464.8525 or [jerry\\_smith@ccab.org](mailto:jerry_smith@ccab.org)